



**MOTOR VEHICLES
INSURANCE LTD**

Official Newsletter of the Motor Vehicles Insurance Ltd

CONNECT

Issue No. 12 July — September 2024



Rewarding Experience ... MVIL's Information and Communications Technology Manager Mr Stafford Eino (right) and Corporate Customer Service Manager Mr Richard Leka (second right) participating in the 2024 Business Regulators Summit's panel discussion. The theme of the summit was: Interoperability; Connect, and Co-create. Read full story on Page 5.

MVIL reaching out to claimants

The Motor Vehicles Insurance Limited's (MVIL) Claims Division has embarked on a campaign to fast track pending claims by reaching out to all motor vehicle accident injured and deceased claimants throughout the country.

Rolled out in August, the campaign was planned to focus on each region, starting with Upper Highlands, which include Enga, Southern Highlands, Hela, Western Highlands and Jiwaka provinces, followed by Lower Highlands (Eastern Highlands and Simbu provinces).

The Highlands Region was split into two because of the large number of claims – Upper Highlands with 1,326 while Lower Highlands with 76. So far the Claims Division has reached out to claimants for both the Upper and Lower Highlands Provinces.

Claimants were reached through telephone calls, SMS blast, broadcasts via local NBC Radio stations and publication of their names in the two daily newspapers. Whatsapp and Toll-free numbers were allocated as well with a mini call centre set up to receive queries.

The same will be done for Momase, followed by Southern and New Guinea Islands regions over the next few weeks.

"It is time we must be proactive to reach out to claimants out there in the regions. We will call claimants as well as broadcast the same on the radio stations and newspapers," MVIL Executive Manager Claims Division Mr Mosley Elly stated when announcing the campaign.

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From the CEO's Desk



Dear All,

Welcome to the third quarter issue of MVIL's newsletter, *Connect*. As I was doing the interview for this issue, it dawned on me that we are almost at the end of the year.

Quarter three was somewhat quiet as we continued to carry on with routine business. Nonetheless, I'll begin with the Board. The new Board convened its first meeting in Mt Hagen, Western Highlands Province, in August.

The Board Members and Senior Management met in Mt Hagen for the meeting and later travelled to inspect the new MVIL Customer Service Centre in Minj, Jiwaka Province, and Walume in Imbonggu District, Southern Highlands Province.

The MVIL Jiwaka Customer Service Centre in Minj Town was relocated from Kurumul. The relocation is part of the Jiwaka Provincial Government's decision to move all the government organisations to Minj. Jiwaka Provincial Government constructed a building and allocated it to MVIL to operate in. MVIL has already commenced work on office fit-outs and installations.

We also attended the Mt Hagen Show where Western Highlands Province Governor Hon. Wai Rapa made a commitment to support the WHP PMV subsidy arrangement by 100% in 2025. This means that costs of Compulsory Third Party (CTP) insurance and registration of PMVs in WHP will be fully funded by the governor. The current MoA allows the costs to be subsidized by 50% only.

The new Rabaul Customer Service Centre is expected to be opened in November while a date is yet to be set for the commissioning of the new Kerema Customer Service Centre.

A milestone achievement in Quarter Three is the financial module of the Pronto Project going live in September. This customized module is tailored to suit our specialty in the insurance industry. The Pronto engineers worked with our IT Technical Team to develop it. It will bring a lot of efficiency to our work.

Phase Two of the new office building is on target and should be completed in November. We look forward to this eventuating.

We still have our challenges with the Road Traffic Authority (RTA). As of the

assumed full control of the issuance of registration plates in the National Capital District (NCD).

However, Compulsory Third Party (CTP) insurance will still be obtained from MVIL.

Our Corporate Plan 2024-2026 has been approved by Kumul Consolidated Holdings (KCH) and is ready for implementation.

I mentioned during our Independence Day celebration that the very basic equation we all need is "life plus loving your life equals happiness". The gift of life God gave you, embrace it, and take care of it and love it. It will create the environment that you want and create a happy life.

If you do not love yourself and your life, you will always have serious problems. That happens to people because they hate themselves and the choices they make. A person hates himself or herself because of the mistakes he or she makes. When you love yourself, the mistakes you make will just be a learning phase.

We are all humans and we are all allowed to make mistakes. Pick up the pieces, learn from the mistakes and move on to where we can build ourselves, add value to ourselves, and in the end come out a winner, stronger, vibrant and full of energy.

Thank you for reading. We'll bring you more updates in the next issue of *Connect*.

Michael Makap
Chief Executive Officer

“ We are all human and we are all allowed to make mistakes. Pick up the pieces, learn from the mistakes and move on where we can build ourselves, add value to ourselves and in the end you come out a winner, stronger, vibrant and full of energy. ”

end of this quarter, MVIL has sold off all registration plates it has in stock. The regulator that approves the issue of number plates is RTA, therefore, they have taken this function back in consistent with its powers under the Road Traffic Act 2014 and have

MVIL IS FIRST POINT OF CONTACT FOR VEHICLE OWNERS

Motor vehicle owners must first obtain Compulsory Third Party (CTP) insurance with MVIL prior to registering their vehicles.

Jiwaka branch relocates to Minj



The MVIL Board of Directors and Management Team with the Jiwaka Provincial Administrator in front of the building that will house MVIL's Jiwaka Customer Service Centre in Minj Town. The Jiwaka Customer Service Centre was relocated from Kurumul to Minj Town.

The Motor Vehicles Insurance Limited's (MVIL) Jiwaka Customer Service Centre in Kurumul has been relocated to Minj Town.

The relocation is part of the Jiwaka Provincial Government's decision to move all the government agencies to Minj. Jiwaka Provincial Government has constructed a building and allocated it to MVIL to operate in. MVIL has already commenced work in office fit-outs and installations.

The MVIL Board of Directors and the Management Team, who were in Mt Hagen for a Board Meeting, travelled to

Minj to inspect the building. They were met by the Provincial Administrator Mr Ricky Kogen and the Provincial Government Team.

Mr Kogen acknowledged the MVIL Board of Directors, MVIL Chief Executive Officer Mr Michael Makap and the MVIL Executive Managers for taking the time to travel to Minj for the courtesy visit and inspection of the building.

"The partnership between MVIL and the Jiwaka Provincial Government is timely and we appreciate you providing your services to the people of Jiwaka," Mr Kogen said.

He added that the new customer

service centre would be a boost to infrastructure development and increase internal revenue for the province.

MVIL Chairman Dr John McKup thanked the Jiwaka Provincial Administration for giving MVIL an office space, and acknowledged the Jiwaka Provincial Administration's efforts on internal revenue generation, and gave assurance of MVIL's commitment.

"This office will also offer Claims services to victims of motor vehicle accidents apart from providing Compulsory Third Party (CTP) Insurance to vehicle owners in Jiwaka."

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He urged everyone in the division to work together as a team to achieve the objectives of this campaign.

"(I) appreciate all your support as we progress this operation together for the benefit of the claimants, MVIL, and, a greater responsibility that we have, to the citizens of this nation.

I am confident that we will achieve greater results going forward."

Claimants are encouraged to bring all necessary documents and up-to-date documentation to facilitate the processing of their claims.

Failure to do so within the time frame may result in further delay in

processing their claim.

They can contact the MVIL Claims Team on Toll-free number: +675 3024661 or through Whatsapp on Digicel number: +675 73983868 and Telikom number: +675 76854399 or send an email via: claimenquiry@mvil.com.pg.

Organizer acknowledges support



Ms Ronny Masket (left) and Ms Nidra Kewere attending to visitors at the MVIL information booth during the event at the UPNG Main Campus.

The Motor Vehicles Insurance Limited (MVIL) was acknowledged for its support and participation in the second Community Affairs and National Content Expo (CANCONEX 2024) held at the University of Papua New Guinea (UPNG) from 1 – 4 July 2024.

The event was part of the inaugural PNG Resource Week that was aimed at bringing together all stakeholders from the government, policy makers, business houses, landowner companies and landowner groups

from different project areas to learn from industry experts and recognize achievements.

The organizer, PNG Chamber of Resource and Energy (PNG CORE), while acknowledging organisations that supported the event, thanked MVIL for being one of the Gold Sponsors for the same event in Lae last year and this year.

While there were different programs being held, including the PNG Resource Summit focusing on the resource sector and its progress, innovations

and strategies, and the PNG Resource Career Fair for selected tertiary institutions, the key focus was on National Content.

National Content refers to the participation of locally-owned community businesses and investors, including the workforce in the mining, oil and gas resource projects.

MVIL had a booth set up at the UPNG Main Campus that attracted interested partners, stakeholders and students wanting to learn about the company and the services it provides.

Swearing-in Ceremony ... The Chief Executive Officer of the Motor Vehicles Insurance Limited (MVIL) Mr Michael Makap (back row, left), is pleased to announce the National Executive Council's (NEC) appointment of a new Chairman and four (4) Directors to the Board of MVIL.

The three-year term appointments as per NEC decision No. 144/2024 are as follows:

1. Dr John McKup – New Chairman
2. Mr Joe Krammer – Director, Re-appointment
3. Mr Ian Prentice – Director, Re-appointment
4. Mr Stanley Hondina – Director, New appointment
5. Ms Elizabeth Bradshaw – Director, New Appointment.

The official swearing-in ceremony



took place on Monday 1 July 2024, at the MVIL Head Office in Port Moresby.

On behalf of the management and staff of MVIL, Mr Makap congratulated

the new chairman, the new directors and the re-appointed directors on their appointments to the MVIL Board.

Managers present on new systems



It was a positive experience for two managers of Motor Vehicles Insurance Limited's (MVIL) that attended the 2024 Business Regulators Summit held in Port Moresby from 30 – 31 July 2024.

The summit was hosted under the theme *"Interoperability; Connect and Co-create"*. The aim was to identify synergies amongst the Government and the statutory regulatory agencies to take stock of reforms and progress being undertaken to achieve the Government's e-commerce agenda and digital transformation.

Apart from being part of the audience and having an information booth set up at the venue, MVIL was given the opportunity to present the great work its Information and Communications Technology (ICT) Division is doing.

The presentation was done by ICT Manager Mr Stafford Eino and Corporate Customer Service Manager Mr Richard Leka, who presented on the Pronto Plus System and collaboration with PNG Customs to have a viewer option for the ASACUDA System.

Mr Leka said he greatly enjoyed the content of the whole program as it allowed the regulators, policy makers and implementing agencies to showcase the work that they are doing, which is aligned with the theme.

"It was good to see policy makers

Top: A participant engaging with the panelists after the session on Interfacing Application Process for Obtaining Construction Permits. Below: Mr Eino (left) and Mr Leka at the event.



such as the Department of ICT setting the benchmark and rolling out of the soon-to-be launched Public Service Dashboard for customers to log in online and pay for NID card, police clearance, passport, driver's testing, etc.," he stated.

"This sets the tone for the meeting with other organizations, both public and private including MVIL, to get on the bandwagon to raise awareness on the good work that's in progress to digitize our systems."

Mr Leka added that it was pleasing to see the work that has been done

from a statistics point of view, on how data is a very important component of decision-making and evaluation of policies and projects that have been or are forthcoming for the government to undertake.

"I would definitely recommend for our team to attend this meeting if it is staged again in the future."

The summit was co-hosted by the Investment Promotion Authority (IPA) and the Department of Information, Communication and Technology (DICT).

Appreciating the good after the bad

Death has a way of changing everything for someone, if the deceased is somebody close to him or her.

"It certainly changed the way I used to live and think. We should live each day like it might be our last with the people that matter most to us," said Sereanna Doriga, a Senior Data Examiner at the Motor Vehicles Insurance Limited's (MVIL) Head Office in Port Moresby.

Ms Doriga, who hails from Yambaraka Village, in Magarima District of Hela Province, recalls when her mother met her demise in 2020. It was a huge blow to her because she was trying to complete her studies at the university – a crucial time in her life.

Ms Doriga is the eldest in a family of three with a younger brother and sister. Her father was a vocational school teacher and her late mother was a nurse. She completed her primary education (Grades 1-8) in Magarima, from 2001-2008, and continued on to Tari Secondary School where she

completed Grades 9-12 from 2009 to 2012.

She was accepted into University of Papua New Guinea (UPNG) to study for a Bachelor in Human Resource Management in 2013, and moved to Port Moresby. Due to personal circumstances she did not enroll at

“ It certainly changed the way I used to live and think. We should live each day like it might be our last with the people that matter most to us. ”

UPNG that year but stayed out for a year. Ms Doriga later applied through UPNG's Open College to do Business Foundation Studies from 2014-2015.

Ms Doriga re-enrolled at the UPNG Main Campus in 2016, however, her mother fell sick in 2018 forcing her to leave her studies again that year to take care of her.

"It was a confusing time for me. I was the eldest, and so naturally I took on the responsibility of caring for my mother. While in school I would go visit mum at the

Port Moresby General Hospital to take care of her. She had diabetes and high blood pressure and needed that extra care," Ms Doriga said.

Thoughts of completing school aside, Ms Doriga continued to take care of her mother until one day she recalled her mother telling her:

"Sereanna, you must finish school and go find a job and help dad take care of your

siblings".

"At that instance, I looked at my mother lying sick on her hospital bed made me realise that life was short and nothing would last forever," Ms Doriga recalls.

Sadly, her mother passed on in 2020. She, along with her dad and siblings, took her home to be buried.

Ms Doriga said: "The strange thing (that happened) before mum died, she told me to send a letter of interest to MVIL for employment. I didn't question her, I just asked her if she was sure and she smiled and said yes. I want you to work there."

Following her mother's wish, she sent an expression of interest letter to MVIL in 2020 but did not think much about it after that.

The burial was held on a Sunday, Ms Doriga recalls. That day while grieving for her mother, she fell very ill. The next morning, she received a phone call from MVIL's HR Officer Mr Jayson Yandalla informing her that she was listed for an interview.

She said: "I was sick and I didn't want to fly back for the interview but I kept thinking of my mother's words. MVIL was the first organisation I applied to. I have never applied elsewhere. I didn't think I had the potential to work for such an organisation."

Ms Doriga eventually came for the first interview at MVIL during the COVID 19 lockdown period. She stayed in Port Moresby for three months before returning to Hela. The day after arriving home, she was at the busy Tari Market when she got another call from Mr Yandalla where she was interviewed over the phone.

The third call Ms Doriga received from Mr Yandalla was the call she'd never thought she would receive. She flew back to Port Moresby and went for the final interview and started a week later as a Customer Service Officer.

"This is my mother's blessing. I'm glad that I listened to her that time because it was something good that came out of a bad experience."

Ms Doriga added that MVIL is the best place anyone can work as there is flexibility and everyone is like family.



Students learn about CTP insurance



PAU students gathered around to listen to MVIL staff representatives explain the core functions of the company and the services provided.

Students from the Pacific Adventist University (PAU) showed keen interest in Motor Vehicles Insurance Limited (MVIL) as a potential employer after graduating during the university's career day.

"Tomorrow starts today" was the theme of the fourth career day expo held at the PAU campus on 2 September 2024, which MVIL was invited to participate in, together with 21 other organisations.

The day was officially opened by PAU's Acting Vice Chancellor Pr. Stephen Piez after a touching and influential opening speech by keynote speaker Ms Anzillah Miro, a PAU Alumni who is now employed by Vanguard International. Straight after

the official opening, students flocked in groups to the MVIL booth which had a representative from Claims Division, Customer Service and Communication.

The students wanted to know about MVIL, its core business, values, the internship program being offered and employment opportunities within the industry.

Everyone was interested in the internship program, its requirements, and if it will be offered over the Christmas break. It was interesting to note that students from all disciplines showed interest in the internship program.

Students also enquired if MVIL had a Graduate Development Program (GDP) like what other organisations are

offering.

It was an eventful day with lots of interactions. Students who visited the MVIL booth walked away with satisfaction and smiles on their faces.

Other organisations that took part in the event were PNGUM, Vanguard International, Central Provincial Health Authority, Price Waterhouse Coopers (PWC), The Blood Bank, CPA PNG, PNG Power, PNG Lands Commission, Kumul Petroleum Holdings Ltd (KPHL), Nambawan Savings and Loan Society, Westpac Bank, Port Moresby General Hospital, National Agricultural Research Institute (NARI), CEPA, NISIT, Deloitte, JICTA, CPL Group, Steamships Group and KPMG.

Fun Run Donation... Pictured are (from right to left) Eki Vaki Primary School Deputy Principal Mr Alex Ako, Grade 4B students, MVIL staff Mr John Laolao; Ms Agnes Bayang, Ms Martha Geeji; Mr Vira Ravu, Mr Robert Mit; and other school staff during the presentation of Trukai Fun Run shirts and merchandises from MVIL to Eki Vaki Primary School. The items presented enabled the school to participate in the 2024 Trukai Fun Run that took place on Sunday 7 July 2024. The support from MVIL goes towards the purpose of the event. The event holds special significance as it rallies support for Team PNG's preparation and participation in the 2024 Paris Olympic Games.



A reminder of identity and mission



Despite the burning heat from the early morning sun of Friday 13 September 2024, staff from all the Motor Vehicles Insurance Limited's (MVIL) Port Moresby branches gathered at the Head Office to celebrate the country's 49th Independence anniversary.

The program began with Pastor Julianne Kivori sharing from the Bible in 1 Peter 2:9 about the identity and mission of Christians as God's chosen people and how PNG fell in the concept of a "chosen nation".

By this, Ps Kivori explained that PNG was a nation which was not subjected to political boundaries but a chosen people, a nation of God crossing geographical boundaries. It was the people that made up the nation, who are followers of Jesus.

The key message shared by the MVIL Chief Executive Officer Mr Michael Makap was based on the formula "life" plus "love" equals "happiness".

"You need two things in life to be happy. That is the life you were given, and learning

to love the life that you have in order to be happy," Mr Makap said.

He encouraged staff by saying: "Love your life and be happy. You create your own happiness, you can start at home with your families."

Furthermore, Mr Makap said the country's tough financial and economic situation being faced was because of missed opportunities, "simply because individuals did not get that simple equation right".

He added that fellow Papua New Guineans were not given the equal opportunity to live their lives happily. Thus, the CEO encouraged staff to generate other means of income such as engaging in local SMEs to sustain themselves.

The celebration involved a flag-raising ceremony with staff singing the National Anthem and reading the National Pledge, followed by lunch and cutting of the Independence Day cake.



Six undergo internship program

Six final year tertiary students were privileged to undergo a week-long internship program with the Motor Vehicles Insurance Limited (MVIL).

Four students from Pacific Adventist University (PAU) did their training at MVIL's Head Office in Port Moresby while two students from the University of Goroka (UOG) were attached with MVIL's Goroka Branch.

Internship programs give students the opportunity for career exploration and development, learn new skills, create networks and experience a professional work environment. Such

programs also offer the organisation the chance to channel ideas and energy into the workplace, and develop a talent pool and potential pipeline for future full-time employees.

There are two (2) components of an internship program, which are the Practical Assessment, where students are attached with respective departments within the company on a rotation basis and the Major Project, where students identify an issue of discussion, write a report on and do presentations based on the area of discussion.

Universities such as the University

of Papua New Guinea (UPNG) PAU, UOG, PNG University of Technology (Unitech) and Divine Word University (DWU) have similar arrangements for final year students as it is part of a marked assessment.

The students from PAU were Mr Patrick Yame, who was attached with the Claims Division, Ms Jeveca Mai (Customer Service), Mr James Kolaip (Business Support) and Ms Kwalami Bakamu (Finance & Accounts).

The UOG placements were Mr Ismael Benny and Ms Roselyn Gabien, who both did training in Customer Service and Claims.

Tertiary students gain workplace exposure



Ms Roselyn Gabien (fourth from left) and Mr Ishmael Benny (centre) with the MVIL Goroka Branch staff on the final day of their internship.

Two final year students from the University of Goroka (UOG) gained exposure in formal employment after a six-week industrial training with the Motor Vehicles Insurance Limited (MVIL) Goroka Branch.

Mr Ishmael Benny and Ms Roselyn Gabien had the chance to train in the Customer Service and Claims divisions under the supervision of Mr Yuri Dua (Customer Service) and Mr Sebastian Nendui (Claims).

According to Team Leader Goroka Branch Ms Grace Duwabane, in the past two years and again this year, MVIL had been supporting the UOG in providing its students with on-the-job training.

"I have seen students walking in on the first day all shy with no prior knowledge about MVIL and walking out on the last day all confident with great knowledge of MVIL and its functions," Ms Duwabane said.

"We are able to provide an atmosphere for student to enhance their knowledge, learn new skills and train them to be ready for the workforce, especially in time management, commitment, and meeting deadlines."

The experience of formal employment was not new for Ms Gabien, a teacher by profession turned full-time student, but it was rewarding learning about MVIL and how it operates as a business entity.

She said that the training provided her with well-rounded knowledge of the Claims Management and Customer Service through dealing with customers, which she enjoyed.

On the other hand, it was Mr Benny's first on-the-job training. It helped him very much to build confidence in dealing with customers.

Mr Benny said he had learnt a lot about MVIL, its functions, how to deal with different customers, time management and why time management is important for any company.

Ms Duwabane thanked the MVIL Management for playing a part in nation building by providing on-the-job training for the students of UOG.

Corporate organizations urged to help raise awareness on cancer



MVIL staff listening to Dr Suresh Raghunath's presentation during the Health Talk on Cancer Awareness at Pacific International Hospital.

As other corporate entities, MVIL staff have been urged to help raise awareness on cancer as part of the company's social responsibility and community obligation. This plea was made during the Health Talk on Cancer Awareness on 11 July 2024 at the Pacific International Hospital (PIH).

PIH Oncologist Dr Suresh Raghunath said a lot of cancer cases have been identified in Papua New Guinea, indicating the rapid spread of the disease, however, people are not aware of this.

He said part of PIH's social obligation was to increase awareness on cancer to the corporate agencies as it comprises elites who would understand facts about the disease and help spread the information to

others, including their families.

Dr Raghunath further said that without proper cancer testing, diagnosis and treatment, coupled with people's limited access to and knowledge of the disease were some of the reasons why cancer is increasing in PNG.

There are many forms of cancer with the most common affecting Papua New Guineans are breast, cervical, lung and mouth cancer, Dr Raghunath explained. Through awareness the populace can be able to identify cancer signs and symptoms and seek treatment early.

Most cancers are assigned four stages from the less serious case to four being the advanced stage. He pointed out that sadly people came for testing and treatment in the last

stage, which is when the cancer had spread to other parts of the body.

"Cancer is hereditary and most times it develops from bad lifestyle choices such as alcohol, smoking, betelnut chewing, food choices, lack of exercise, hormonal medicine and other contributing factors," Dr Raghunath added.

MVIL's Employee Relations and Training Team Lead Mr Lusan Imbuni said this was an excellent opportunity to get insightful knowledge about cancer development, its causes and associated risks factors, and acknowledged PIH for this initiative.

Other companies that have participated in the Cancer Health Talk include PNG Immigration & Citizenship Authority (ICA), Nasfund, MRDC and Bank South Pacific (BSP).



NEWS IN BRIEF

■ The Motor Vehicles Insurance Limited's (MVIL) Rabaul Sub-branch is set to open in November. The Customer Service Team is currently liaising with the East New Britain Provincial Government

to confirm a date for the opening. The Walume Sub-branch is expected to open in October while a date is yet to be set for the opening of the Kerema Branch.

■ Claimants with outstanding third party claims in the Highlands Region are encouraged to visit their nearest MVIL branch and speak to a Claims officer to assist. This important public notice has

been relayed via electronic media and through social and print media.

■ According to Section 50 of the MVIL Act motor vehicles cannot be registered or the registration renewed before Compulsory Third Party (CTP) insurance certificate is issued.

STAFF PROFILE

Name:

Ms Saskia Chu

Current position:

Team Lead – ICT Network Infrastructure

How long have you been with MVIL:

26 years by November 30th this year.

Province of Origin:

East Sepik (with a tinge of Chinese blood)



1. Where were you before you joined MVIL?

I was offered a job in MVIL's ICT Department in August 1998 after I completed a six-month on-the-job training with the then Motor Vehicles Insurance Trust (MVIT). I accepted the offer and started work on the 30th of November 1998 and have been here with MVIL ever since after completing my final exams at the PNG University of Technology (UNITECH).

2. Your experiences of working at MVIL so far (including the challenges):

My employment journey at MVIL goes hand in hand with the goals and vision I had as a student at the university. I had this goal to complete school with the vision to "serve my country with the knowledge and skills I have acquired in school and on the job". Over the 25 years of serving at MVIL, I have realized or achieved that goal by being one of the key ICT officers involved in the development of ICT infrastructure and services for the MVIL Headquarters and its branch offices. All MVIL branches are connected digitally via telecommunication services back to the MVIL HQ. However, achieving that has not come without its challenges. For nearly 10 years I was the solo ICT technical officer reporting to one ICT manager. The workload was heavy, the demand for my input was high and being stressed out was becoming second nature. I had to operate on three different positions at the same time – PC Support, Systems Administrator and Network Administrator. That was the challenge of all challenges for me. Setting those challenges aside, the job came with a very good remuneration package. I was able to feed, clothe, educate and house my family for all those years of employment and I will be forever grateful to this great employer – MVIL. I always joke and say: "MVIL yah mama/ papa blo mi!" I have truly enjoyed my career here with all its ups and downs.

3. Where do you see yourself in the next five (5) years:

During the next five years, I plan on passing knowledge, advise and experiences to new employees of MVIL, in and outside of the ICT Department. Assist with Standard Operating Procedures (SOP) as and when required by my managers, and be involved in current and upcoming ICT projects to introduce latest technology into the current ICT infrastructure and systems.

4. Most memorable experience/ event/ situation that you have been in: Personal quote/ saying/ thoughts/ words of advice:

My best experience was being part of the team that undertook the challenge to digitally connect PNG through MVIL branches to the MVIL Headquarters from nothing to something. I enjoyed the duty travels throughout PNG. The highlight of my career would be the opening of the MVIL Wewak Branch in 2005 with the late Great Grand Chief Sir Michael Somare in attendance. It was an honor to be congratulated by the Chief himself. Some events I am privileged to have witnessed are:

- MVIL's 10 years' celebrations in 2009.
- The launching of the first Road Safety Awareness Program spearheaded by the Claims Department (Australian NRL superstars were the icons behind the campaign).
- MVIL's 25 years' Silver Jubilee in 2023.

5. Personal Quote/ saying/ thoughts/ words of advice:

"Do your job efficiently and honestly, but do not make it your life! Always take a break to reconnect with family, friends and nature."

NID mobile team assists staff register



NID Mobile Registration Team Leader Mr Paul Damlik speaking to staff and their dependents on the importance of getting registered.

Motor Vehicles Insurance Limited (MVIL) invited the National Identification (NID) Mobile Registration Team to assist its employees and their dependents to obtain NID cards and birth certificates in July.

This is in line with the Government's requirement for all Papua New Guinea citizens to officially get registered on the PNG Civil and Identity Registry database and to have a NID card and a birth certificate for personal identification and recognition.

The exercise took place at the

MVIL Head Office in Port Moresby on Saturday 20 July 2024 and Sunday 21 July 2024.

According to MVIL Team Leader Employee Relations & Training Mr Lusan Imbuni, a total of 118 staff and dependents came to register on both days.

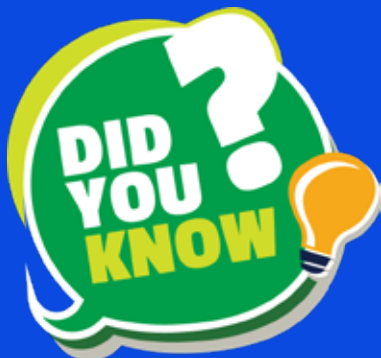
Mobile Registration Team Leader Mr Paul Damlik with his colleagues Mr Derek Ravino and Mr Brendan Evovo spoke about the importance of getting registered and the use of NID cards and birth certificates.

They did awareness on the application

forms, how to complete it and assisted to complete the forms. The MVIL Human Resource representatives were also on hand to assist staff complete and stamp certain sections of the forms.

"Most of the staff expressed gratitude to MVIL for making this important arrangement where they, at least, got themselves and their dependents registered as it has been a struggle for some," Mr Imbuni said.

Before this report was released, some NID cards and birth certificates were already issued.



- ✓ The Compulsory Third Party (CTP) insurance cover comes from the premium that vehicle owners pay when they first register their vehicle, and again at each annual renewal.
- ✓ The Motor Vehicles Insurance Limited (MVIL) is in service to provide insurance cover or compensation to claimants for injuries or death arising from motor vehicle accidents.
- ✓ The funds collected are used to pay claimants as well as educate drivers on safe driving practices to prevent accidents and so reduce the suffering caused by the accidents.

Sub-branch to open in Imbonggu



MVIL Board Members, Senior Management and staff posing in front of the Walume Provincial Administration Building after the site inspection.

The Motor Vehicles Insurance Limited (MVIL) is expected to open a new state-of-the-art office facility at Walume in Imbonggu District of Southern Highlands, later this year.

The infrastructure was designed and built according to MVIL's specifications and has the new look and style similar

to its other customer service centres.

The MVIL Senior Management and Board Directors had the opportunity to visit this new office after a Board Meeting in Mt Hagen in August, and were generally impressed with the set-up.

The Walume Sub-branch will greatly assist MVIL's Mendi Office in serving

customers from Ialibu, Pangia, Kagua, Erave, Imbonggu and even Mt Hagen.

Work on the office began in February and was completed in August this year.

Although the building was officially planned to open in August, it has been deferred to a later date due to unforeseen circumstances.

Team MVIL wins indoor soccer cup

Team MVIL are the champions of the indoor soccer 'Walk-On Series Cup' in Port Moresby.

The Indoor Soccer League season which kicked off on June 1 ended on August 3 with Team MVIL winning the grandfinal to take out the Walk-On Series Cup.

Team MVIL beat Kahsol Ronchep 2-1 in the Open Mixed grandfinal to be crowned champions.

MVIL easily secured the grand final top spot a week prior after winning all its finals matches. The undefeated feat came after the team placed second in the season's normal rounds, falling short of the number one spot as a result of a couple of points difference.

The series was organised by Posman Kua Aisi (PKA) Lawyers, who also

participated. Other organisations that took part were National Energy Authority, PNG Dataco, HPVS Ltd, Kahsol Ronchep, and notably the Auditor General Office which fielded teams in all the league's divisions – Junior Mixed, Open Mixed and Masters Mixed.

Apart from the medals and trophies being awarded during the presentation, the games' host presented food and fruit trays to the runner-up teams to promote healthy lifestyle and healthy living.

Team MVIL Coordinator Mr Francis Gabriel said, as part of the company's corporate image, while representing MVIL, everyone in the team conformed to expectations as set out at the beginning of the season

and demonstrated true sportsmanship, both on and off the pitch.

"On behalf of Team MVIL, I would like to thank the MVIL Management for allowing us to compete and supporting us throughout this tournament. Thank you for having faith in us. The cup is our third trophy, after being awarded two at the Easter tournament in April," he said.

PKA Lawyers thanked all sponsors for supporting the participating teams stressing it showed their commitment toward maintaining a healthy workforce that generated higher productivity and fewer health costs.

Indoor soccer, also known worldwide as Futsal, has gained popularity in Port Moresby over the past few years, particularly among youth and amateur players.

Duo shine in corporate health challenge



MVIL staff with family members (above and below) that took part in the Corporate Health Challenge at the IEA TAFE College in Port Moresby.

A team of 15 enthusiastic participants from Motor Vehicles Insurance Limited (MVIL) took part in the 2024 Corporate Health Challenge.

Facilitated by Equal Playing Field (EPF) and held at the IEA TAFE College in Downtown Port Moresby, the event promoted healthy living and fitness while raising funds for EPF.

The Corporate Health Challenge saw more than five organizations come together for a day of fitness and

camaraderie. MVIL's participation not only demonstrated its commitment to the health and well-being of its employees but also underscores the company's support for community-driven initiatives.

MVIL narrowly missed first place, finishing as the first runner-up behind Brian Bell. The team's performance was nothing short of remarkable.

Special recognition goes to Ms Joanna Kamano and Mr Weimo Sigap, who earned the True Champion Awards

for their exceptional leadership and sportsmanship throughout the day. Their contributions were instrumental in keeping the team motivated.

The funds raised from the event will go towards EPF's community development programs to continue their efforts to make a positive impact.

MVIL is proud to have been part of this initiative and looks forward to even greater participation in future health and fitness challenges.





Serving comes first

Motor Vehicles Insurance Limited (MVIL) is the sole provider of Compulsory Third Party (CTP) insurance in Papua New Guinea.

The CTP insurance provides cover for motor vehicle and equipment owners against compensation claims from third parties for loss of life or injuries sustained from motor vehicle accidents.

MVIL has 33 customer service centres throughout the country.

Motor vehicle accident claims are processed in all the branches.



For information on MVIL's services or to obtain a quote, kindly call into the nearest branch or visit our website:

www.mvil.com.pg



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